

GIORA OLMERT

Senior Program Manager | Technical Project Manager | PMP
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Professional Profile

Senior Program Manager and Technical Project Manager with over 20 years of international experience leading end-to-end technology delivery across SaaS, AI/AR, FinTech, Telecom, and EV Charging environments. Specialized in cross-functional team leadership, scope governance, complex integrations, and acting as the delivery bridge between business, product, and engineering organizations.

Types of Projects Delivered

B2B and B2C SaaS enterprise implementations. AI, Computer Vision and AR solutions with API integrations. FinTech platforms and digital payment ecosystems. Complex HW/SW integrations and distributed architectures. Telecom projects (VAS, mobile network platforms). EV charging infrastructure (EVSE, CPMS). Multi-country programs with distributed teams.

Technical & Professional Competencies

Project Management · Program Management · Agile · SCRUM · SaaS · AI/AR · HW/SW Integrations · APIs · REST / SOAP / JSON · Telecommunications · VAS · EV Charging Infrastructure (EVSE / CPMS) · Jira · Confluence · SQL · Customer Success · Leadership · Cross-Functional Team Management · Pre-Sales & Post-Sales

Professional Experience

2021-2025 | Solutions Technical Project Manager | TechSee

Led end-to-end delivery of AI/AR and Computer Vision SaaS solutions for enterprise clients. Owned technical discovery, scope definition, API integration planning, and cloud deployment execution. Acted as the central bridge between engineering, product, commercial teams, and customers, managing risks, escalations, and expectations throughout the full delivery lifecycle.

2018-2020 | Head of Projects | Tarya Fintech

Owned onboarding, delivery governance, and customer success for FinTech SaaS platforms. Led digital banking, underwriting, and wallet implementations while optimizing operational processes and delivery controls. Reduced technical escalations, achieving over 80% issue resolution prior to Tier 3.

2015-2018 | Senior Technical Account Manager | Edusoft

Managed technical and operational delivery for enterprise EdTech clients across LATAM. Delivered hybrid SaaS/on-premise platforms while coordinating local teams, partners, and stakeholders. Led demos, training sessions, and post-implementation support.

2010-2014 | Program Manager | Better Place

Delivered EV charging and energy management programs across North America. Coordinated R&D, QA, operations, and external vendors. Owned program governance, executive reporting, and NOC operational oversight.

2007-2010 | Senior Enterprise Project Manager | Starhome

Managed enterprise telecom projects for Tier-1 operators across the Americas and LATAM. Delivered complex VAS platforms with network integrations. Participated in technical pre-sales cycles and commercial support initiatives.

2004-2007 | LATAM Project Manager | ECTEL

Managed full lifecycle telecom deployments across multiple LATAM countries. Led major clients, defined SOW/SRS/ATP documentation, and coordinated field engineers. Selected to mentor new PMs and standardize delivery processes.

2001-2004 | Technical Account Manager / Project Manager | Comverse

Delivered VAS solutions for telecom operators across Europe. Managed end-to-end implementations, network integrations, and pre/post-sales technical activities. Experience with Unified Messaging, SMS, WAP, and voice applications.

1999-2001 | Integration Systems Team Lead | Ness Technologies

Led enterprise integration projects in telecom and IT environments. Managed onsite engineering teams and customer-facing delivery activities. Owned technical quality, integration scope, and implementation execution.

Education

B.A. Bar Ilan University BsC

Fordham University - Evaluated for BSc with a dual major in Management Information Systems and Political Science. Formal evaluation of Prof. Lawrence Wolk - Computer and Information Systems Faculty

Languages

Fluent in Hebrew, English, Spanish